



Return to Play Covid 19 Arena User Guidelines

The Province of Ontario has moved to Stage 3 of their plan of reopening. These are the Guidelines Norfolk County is applying in the opening of the arena facilities for operation. This document is a set of guidelines that all users must follow to allow a safe return to play. Cooperation from everyone will be needed to be successful in all aspects.

This document is subject to change at any time without notice.

Ice Installation

All municipally owned arenas to facilitate September 8 programming.

These requirements

- **Mask/Face Coverings** –required at point of entry and must be worn in all public spaces except on the ice surface.
- **Physical Distancing**- maintain 2 metres (6f) in all public spaces except the ice surface. Public spaces include lobby, hallways, washrooms, Designated Skate On/Off areas and spectator seating.
- **Gathering Limit**

Port Dover, Waterford and Delhi	Parents / Guardians
Minor Sport – 24 maximum total on ice includes skaters, coaches and officials (Maximum 8 on the bench and 1 in timekeeper's box) <ul style="list-style-type: none">• Prolonged or deliberate contact while playing sports is not permitted	1 Maximum/Child (designated spectator seating area)
Adult Rentals / Shinny / Public Skates – not permitted at this time and will be reviewed at a later date.	Currently being Reviewed

Entry to the facility

- **All players** are to come dressed in equipment.
- Entry will be permitted 10 minutes prior to rental. Participants arriving early will be required to wait outside the facility until the doors are unlocked for rental.
- Use of change rooms at this time will not be permitted.



- Renter/Contract holders will be required put their **skates on/off in designated areas.**
- Each **organization/contract** holder utilizing one of Norfolk County facilities must conduct passive screening of all participants and spectators prior to entry into the facility. If an organization or renter/contract holder does not have a screening tool they can utilize the self-assessment app which can be found at <https://covid-19.ontario.ca/self-assessment/>
- County staff will be at the entrance of the facility to educate patrons on facility guidelines and make sure that facility capacity is not exceeded.
- Patrons will be asked to sanitize hands upon entry into the facility. Hand sanitizer will be provided at the front entrance of the facility.
- Patrons will be asked to follow directional arrows to the skate on/off designated areas.
- Water bottle fill stations will be available in facilities where they are available. Drinking spouts will be unavailable.

Exiting the Facility

- Participants will have 10 minutes to exit the facility and need to follow the directional signage to exit the facility.

Spectator Seating

- Spectator seating will be available in designated areas only.

Accessibility

- All lifts, elevators, washrooms and viewing areas will be available for patron use.

Washrooms

- Designated washrooms will be available for patrons in each facility. They will be primarily located in or near the lobby areas.

Concessions

- All concessions in each facility will be closed until a later date, **and no outside food or drink to be brought in. (players individual water bottles not included)**

Dressing Rooms

- Closed until a later date.

Cleaning

- Staff will be implementing a more frequent cleaning and disinfecting regime focusing on high contact surfaces.



- Skate on and off areas will be disinfected after each use
- Spectator seating will be cleaned and disinfected after each use
- Washrooms will be cleaned and disinfected frequently throughout the day.

Facility Booking

- Ice times will be booked in one-hour increments. Users will be allotted 50 minutes on-ice with the last 10 minutes of scheduled time being reserved for flooding. In order to facilitate the extra cleaning an additional 15 minute break will be scheduled between ice times.
- To book ice time, please contact the Facility Booking Clerk at 519-429-0964 or facility.bookings@norfolkcounty.ca from Monday to Friday 8:30am to 4:30pm.